PROGRAM

8:30-9:00 Arrivals
9:00-9:15 Welcome
9:15-10:00 Keynote Speaker
   Address via Skype
   Dr. Randy L. Swing
   Executive Director
   Association for Institutional Research
10:00-10:15 Break
10:15-10:30 WASC Working Group Report
   Dr. Nancy Hedlund
   Hawai`i Pacific University
10:30-11:00 Business Meeting
   • Election of officers
   • Introduction of incoming president
   • Outgoing president’s address
11:00-11:40 Integrating Learning Outcomes into a Learning Management System (LMS)
   Tom Mallory, Brigham Young University – Provo
   Architect/Developer - BYU Learning Suite
11:40-12:30 Lunch (Provided)
12:30-1:10 A Predictive Model for Identifying Early Indicators for Degree Completion
   John Stanley, University of Hawai`i Manoa
   David Mongold, University of Hawai`i System
1:10-1:50 Strategic Planning and Assessment
   Jan Lubin, Windward Community College
1:50-2:30 Assessing Customer Service within Institutional Departments
   Dr. Paul Freebairn, Brigham Young University – Hawai`i
   Kathy Pulotu, Brigham Young University – Hawai`i
   Cynthia Li, Brigham Young University – Hawai`i
   Donika Byng, Brigham Young University – Hawai`i
   Candace Boice, Brigham Young University – Hawai`i
2:30 Adjourn